



Terms and Conditions

Cheeseewing Farm Campsite
Cheeseewing Farm
Minions
Liskeard
PL14 5LJ

Agreement

These Terms and Conditions are published on our website and will be attached with the confirmation of booking. The making of a booking will form an agreement on these Terms and Conditions between the Guest and Cheeseewing Farm Enterprises Ltd. Cheeseewing Farm Enterprises Ltd. permits the guest to occupy the agreed site for the period shown on the booking form, together with the use of community facilities on site. Failure to comply may result in immediate termination of occupancy.

Booking and Payment Terms

A non-refundable deposit of the cost of the first night, or 20%, which ever is greater is required at the time of booking, if this booking is made and accepted more than 2 weeks in advance, otherwise the full site fees are payable.

Full payment is required 2 weeks before the commencement of your stay.

Payments can only be accepted in pounds sterling and made by BACS transfer. Card payments may be possible for payments over £50 (admin fees may apply)

Cancellation

If you need to cancel your booking you must notify Cheeseewing Farm Enterprises Ltd. immediately. Refunds on balance payments will only be offered if the dates can be rebooked. (admin fees may apply) Deposits are non refundable. You are advised to take out holiday insurance. Amendments to bookings may incur an admin fee.

Check In/Check Out

Pitches are available for check in after 1.00 pm on the day of arrival but not after 7.00 pm without prior arrangement.

The pitch must be vacated by 11.00 am on the day of departure unless agreed by prior arrangement.

Occupancy

Occupancy is limited to the number of guests stated at the time of booking, additional guests and/or visitors may be accommodated by prior arrangement with Cheeseewing Farm Enterprises Ltd. Any pets, including the number, must be advised at booking.

Right to Refuse/Alter

Cheeseewing Farm Enterprises Ltd reserves the right to refuse any booking without stating reasons.

Cheeseewing Farm Enterprises Ltd may cancel or alter arrangements before or during the holiday period due to circumstances beyond the reasonable control of the company. If this occurs reasonable steps will be taken to offer a suitable alternative. If this is not possible Cheeseewing Farm Enterprises Ltd will return to the visitor the relevant proportion of the holiday price paid.

Cheeseewing Farm Enterprises Ltd will not otherwise be liable for any additional loss caused by such alteration or cancellation.

Services

The price will include use of all community facilities on site unless otherwise stated.

Electric hook up of 15kwhr/day is included in a caravan/motorhome or tent booking if stated and is for the use of the caravan/motorhome or tent only.

Additional usage will be charged at current rate per unit. Any external use, eg charging of electric vehicles (bicycles and/or cars) is not included. Anyone bringing an electric vehicle must notify at the time of booking and will be subject to additional charges if capacity available.

Liability and Loss to Visitor Property

Cheeseewing Farm Enterprises Ltd will not be liable for any loss of property or any other loss or damage sustained whilst on the premises. It is recommended that the customer takes out insurance as required.

Any guest's property found at the accommodation after the date of departure will be kept for a period of 2 weeks months. If not claimed within this time it will be disposed of. Reasonable efforts will be made to reunite property if it is identifiable (costs may be incurred)

Right of Entry

There may occasionally be situations where unforeseen work or routine maintenance needs to be undertaken. Cheeseewing Farm Enterprises Ltd or authorised contractors may be present on site and require access to facilities at any reasonable time for reasonable cause. Reasonable notice will be given and all attempts made to undertake such work with minimal disruption during the hours of 09.00 - 17.00.

Visitor Obligations

The lead guest will be responsible for all payments and for any damage caused by themselves or their party.

Guests are expected to keep and leave the site in the same state of repair and condition as found. No fires or barbecues may be lit at ground level.

No visitors to site may carry out any dangerous, offensive, noisy, illegal or immoral activities or carry out any act that may be a nuisance to other visitors or neighbours. Noise must be kept to a minimum after 10pm and before 7am. Any guests causing such nuisance may be asked to leave the site immediately, forfeiting any payment made.

Smoking is only permitted in the designated smoking areas.

Use of candles or fireworks is not permitted unless prior written approval is obtained.

Pets

Well behaved dogs and pets (maximum of 3) are permitted, but all due diligence in respect of responsible ownership is required at all times. Owners must ensure immediate clearance of any deposited faeces. Dogs are to be exercised in the designated area on site and care taken to avoid any urination when moving towards the exercise area. Notice is drawn to the requirement to keep dogs on leads at all times on the farm and at restricted times on the moors. Other pets may be permitted if agreed specifically at the time of booking.

Weather

If the site becomes unavailable due to adverse weather conditions, reasonable attempts will be made to contact visitors. Cheeseewing Farm Enterprises Ltd does not take responsibility for cancellation due to such events.

Other Conditions

Other conditions or restrictions may vary these Terms and Conditions as circumstances apply, eg Covid19 Restrictions, which may take precedence and will be advised at time of booking.